

PTI
MESSAGE TELECOMMUNICATIONS SERVICE
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A. APPLICATION OF SERVICE

1. This tariff applies to interstate, overseas and international Message Telecommunications Service furnished by the PTI (hereinafter referred to as PTI) from points in the Northern Marianas Islands, Guam, and Hawaii to points outside thereof.

B. REGULATIONS

1. Availability of Service - The service is available between points in the Northern Marianas Islands, the United States, its possessions and territories, and foreign countries. The service is furnished by PTI or furnished jointly by PTI and other carriers.

- a. Calls to or from or routed through a foreign country are subject to such restrictions as may be enforced from time to time by the authorities in such country.

2. Classes of Service

For the purpose of rate application, one of the following classes of service may apply to a given call:

- a. Station-to-Station

There are two types of station-to-station calls:

- (1) The Dial Station class of service applies when the person originating the call dials the telephone number desired without the assistance of a Telephone Company operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones. For the purpose of rate identification, this calls of service will be designated "Dial". Dial Station rates also apply when:
 - (a) An operator records the calling station number where no automatic recording equipment is available.
 - (b) A call is forwarded by call-forwarding equipment.
 - (c) An operator reaches the called station because of trouble on the network or places a call because service components are not available for dial completion.
 - (d) An operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.
 - (e) An operator reestablishes a Dial Station call that has been interrupted after the called station has been reached.

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- (f) Calls are originated from vessels, which have assigned Telephone Company Marine Identification number.

- (2) The operator Station class of service applies when calls are completed with the assistance of an operator except as specified for Dial Station class of service. Operator Station service includes messages originated at a public or semi-public coin telephone. For the purpose of rate identification, this class of service will be designated as "Station".

b. Person-to-Person

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by an operator. That party may be:

- (1) A person.

- (2) A station, department, or office through a PBX attendant.
 - (a) After the called station has been reached and the originator requests an operator to make arrangements with a called party is responsible for identifying the party at the called station.

 - (b) Person-to-Person also applies when the call originator requests an operator to make arrangements with a called party to establish a call at a specified time.

 - (c) PTI does not undertake to bring a called party to a station who cannot be readily reached at the called station.

c. Collect call:

The term "Collect" call denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

- (1) A collect call may be billed to a PTI-issued International Credit Card or a third party number in the Northern Marianas Islands. In the case of a public or semi-public coin telephone, the charges must be billed to a PTI-issued International Credit Card or a third party number (with the express authorization of the third party), or the call may be reoriginated from the called station.

- (2) When the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a

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- (3) specified time (appointment call) the call is classified as Person-to-Person.
- (4) Collect calls originating in an overseas country or area and billed to a Northern Marianas Islands telephone number will be rated at the PTI rates as follows:
 - (a) For the initial three minute period, or fraction thereof: - the Person-to-Person rate from the premium rate period.
 - (b) For each additional minute or fraction thereof: - the Additional Minute rate from the premium rate period.

d. Calling card

Calls originating in the Northern Marianas Islands and billed to the Northern Marianas Islands will be rated at the appropriate Operator Person-to-Person, Operator Station or Direct Dialed rate. Calling Card calls originating in overseas countries or areas will be rated by the overseas countries or areas originating the call. Each minute or fraction thereof will be rated at the applicable rate period.

e. Conference Service:

Connections for service between three or more points are not available.

f. The Mechanized Calling Card Service (MCCS)

- (1) (MCCS) applies to customer dialed calls charged to a Company authorized calling card without the assistance of an operator.
- (2) MCCS calls must be placed from Dual Tone Multi Frequency (DTMF) equipped instruments. In general, MCCS calls cannot be placed from toll booth or debit card phones. However, Telecommunication Relay Service (TSR) calls can be made from toll booths and billed to calling cards.
- (3) In addition, the service is applicable only to points where International Dial Service is available.
- (4) MCCS calls will be rated at the applicable international dial rates. Each minute or fraction thereof will be rated at the appropriate rate period.

3. Establishment of Connections

- a. Calls may be booked in advance of the time communication is desired with the understanding that PTI will endeavor to complete them as near as possible to the time specified by the calling party, provided such time is within the service **period**.

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4. Timing of Messages

- a. Chargeable time includes the initial period plus the additional period, if any, and is determined as follows:
- b. When a message begins in one rate period and ends in another, the rate in effect at the start of the call applies to the entire call.
- c. On Station-to-Station messages, chargeable time begins when connection is established between the calling station and the called station.
- d. On Person-to-Person messages, chargeable time begins when connection is established between the calling person and specified person, station, department, office or an agreed-upon alternate.
- e. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the telecommunications network connection is released either by automatic timing equipment or by PTI.
- f. Chargeable time does not include time lost because of service faults or defects that are reported to PTI.
- g. When exchange telephone service used for Message Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time for all classes of service begins when a call from the telecommunications system or terminal equipment on that communication system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

5. Payment Arrangements

- a. Payment for Service: The customer is responsible for payment of all charges for service and use by PTI. This shall include all charges for service originating, or charges accepted, at such facilities
 - (1) The subscriber has control of terminal equipment on his premises and it is his responsibility to prevent unauthorized use of such equipment.
 - (2) PTI assumes no responsibility with respect to authorization for calls made from or to a subscriber's premises.

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b. Billing and Collection of Charges:

- (1) The customer is responsible for payment of all charges for service furnished the customer, including charges for services originated or charges accepted at the customer's station.
- (2) Except as other-wise indicated below, the charges for charges for telephone calls are due when billed and are billed by PTI to those customers from whose station the calls were sent paid or at whose stations the calls were received collect.
- (3) Charges for calls are due when billed and are payable at the business office of PTI.

c. Deposits and Establishment of Credit:

PTI, under certain conditions, may require a deposit intended to guarantee payment of charges for local and message toll service.

- (1) The deposit shall be a sum based up to an amount equal to three times the estimated average monthly charge for usage of local and toll telephone service. The imposition of deposit will be based on generally acceptable credit standards.
- (2) Simple interest on deposits at the rate of 2.5% per annum shall be paid by PTI for the time the deposit is held, provided that the refund is made within 30 days, no interest payment will be made. If timely payments are tendered by the customer, the deposit plus interest will be refunded after one calendar year of service.

6. Use of Service

- a. Message telecommunications service is provided for use by the customer and may be used by others when so authorized by the customer, providing that such use shall not be made subject to any charge by the customer in addition to the message charge of PTI as set forth in this tariff.
- b. The service is provided subject to the condition that there will be no abuse of fraudulent use of the service, which includes:
 - (1) The use of service of facilities of PTI to transmit a message or the located a person or to give or obtain information without payment of the charge applicable for service; or

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- (2) The obtaining, or attempting to obtain message toll service by tampering with, or making connection with any facilities of PTI, or by any trick, scheme, false credit device, etc., with intent to avoid payment of the regular charge for such service; or
- (3) The service is furnished subject to the condition that it will not be used for an unlawful purpose; this shall include profane or obscene language or impersonation of another, calls expected to frighten, abuse, torment, or harass another.

7. Termination of Service for Cause

Upon nonpayment of any sum due PTI, or upon a violation of any of the conditions governing the furnishing of service, PTI may, by written notice to the customer, discontinue furnishing service to the customer without incurring any liability.

8. Service Priority

The restoration and use of service shall be in accordance with Part 64, Subpart D, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

9. Liability of PTI

- a. Because the customer has exclusive control of his communications over the facilities furnished him, and because of unavoidsbleness of errors incident to the services and to the use of such facilities of PTI, the aforementioned services and facilities are subject to the terms, conditions and limitations specified herein.
- b. The liability of PTI for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of providing service or other facilities and not caused by the negligence of the customer or of PTI in falling to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs.
- c. PTI will not be liable for any act or omission of the other company or companies furnishing a portion of the service.

10. Customer-Provided Equipment-

- a. Message Telecommunications Service furnished under this tariff may be connected to terminal equipment provided by the customer.

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- (1) Customer: The term "Customer" denotes the person, firm or corporation responsible for the payment of charges and compliance with the regulations of PTI.
- (2) Customer-Provided Terminal Equipment: The term "customer-Provided Terminal Equipment" denotes devices or apparatus and their associated wiring, provided by a Customer, which do not constitute a multiline terminating system or a communication system and which, when connected to the communications path of the telecommunications network, are connected either electrically, acoustically or inductively.
- (3) Customer-provided terminal equipment may be connected at the customer's premises to facilities furnished by PTI for use with Message Telecommunications Service subject to the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations, and as set forth below in Paragraphs (b) and (c).

b. Responsibility of PTI:

- (1) PTI is not represented as adapted to the use of Customer-provided terminal equipment, multiline terminating systems or communications systems, PTI will only be responsible for furnishing service components suitable for PTI and to design, maintain and operate those service components accordingly. Subject to that responsibility, PTI will not be responsible for
 - (a) the reception of signals by Customer-provided the quality or the through transmission of signals generated by the Customer-provided equipment or systems, or
 - (b) equipment or systems, or
 - (c) address signaling performed by Customer-provided signaling equipment.
- (2) When a Customer-provided communications system
 - (a) utilizes satellite facilities, or
 - (b) is connected to communications system to PTI may result in the utilities, the connection of that Customer-provided system to PTI may result in the utilization of two or more satellite circuits on the combined connected facilities. In such cases, PTI will only be responsible to furnish service components accordingly. Subject to that responsibility, PTI will not be responsible for the quality of the through transmission of signals on such connection. PTI will not apply any credit allowance for impaired transmission from such connection unless the defect was in the PTI service.

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(3) PTI will, at the Customer's request, provide certain information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit Customer-provided terminal equipment or multiline terminating systems to operate in a manner compatible with PTI.

(4) PTI may make changes in its telecommunications services, service components, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such charges can be reasonably expected to render any Customer's terminal equipment or multiline terminating system incompatible with PTI, require their modification or alteration, or otherwise materially affect their use or performance, the Customer will be given adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

c. Network Control Signaling:

(1) PTI may, upon suitable notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements in Paragraph 11 of this tariff are being complied with in the installation, operation and maintenance of customer-provided equipment and wiring in the connection to PTI-owned facilities.

(2) Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except signaling functions performed by Customer-provided equipment) in the furnishing of Message Telecommunications Service shall be performed by equipment, furnishing, installed and maintained by PTI.

d. Violation of Regulations: Where any Customer-provided equipment is used with Message Telecommunications Service in violation of any of the provisions contained or incorporated by reference in this tariff, PTI will take such immediate action as necessary for the protection of discontinue such use of the equipment of correct the violation and shall confirm in writing to PTI within 10 days following the receipt of written notice from PTI that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to PTI within the time stated above shall result in suspension of the Customer' service until such time as the Customer complies with the provisions of this tariff.

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e. Connection of customer-provided voice transmitting and/or receiving terminal equipment for recording telephone conversations message telecommunications service furnished by PTI is not represented as adapted to the recording of telephone conversations. However, customer-provided recording equipment may be used in connection with message telecommunications service subject to the following conditions:

(1) Connection of customer-provided voice recording equipment with facilities of PTI for the recording of two-way telephone conversations is permitted by means of a direct electrical connection through either 1: a connecting arrangement furnished, installed and maintained by PTI, or 2: a portable direct electrical connecting arrangement provided such arrangement is obtained from and is maintained by PTI. The portable connecting arrangement shall be connected with the telephone line through jacks installed by PTI on each line or at each station used for recording purposes.

(2) In lieu of the requirement for a telephone company-provided connecting arrangement set forth in 10.f. (f) preceding, acoustic or inductive customer-provided recording equipment may be directly connected with Message Telecommunications Service.

(3) Telephone Company-provided connecting arrangements, or customer-provided voice recording equipment connected in accordance with 10.f. (1) preceding, shall contain a recorder tone device which automatically produces a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use except when:

(a) all parties to the conversation consent to the recording.

(b) A verbal notification is given by the recording party at the beginning of the recording.

(4) The provisions in B.10.f.(3), immediately preceding, do not apply to:

(a) Calls made to and from telephone numbers publicized for emergency use.

(b) Calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests, and obscene telephone calls. Outgoing calls made in immediate response to these calls are also exempted.

(c) Recordings made pursuant to an explicit and lawful court order.

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11. General

- a. Initial and Overtime Periods: Message Telecommunications rates are quoted in terms of initial and overtime periods as follows:
 - (1) The initial period is three minutes or any fraction thereof for person-to person or operator handled station-to-station calls.
 - (2) The initial period in on; minute or any fraction thereof for international dial station-to-station calls.
 - (3) The overtime period is one minute or any fraction thereof.
- b. Charges Paid for by coin Deposits in a Public or Semi-Public Coin Telephone:
- c. The charge for a call paid for by coin deposit in a public or ism-public coin telephone is the sum, rounded to the nearer multiple of \$.05, of the appropriate initial period rate and additional period charges.

12. Promotional Offering

- a. General: The company may offer promotional incentives to customers at various times to encourage the use of its services.
- b. Preferred Carrier Promotion: Customers who select PTI as their international toll carrier will be offered a credit equal to the applicable change charge appearing on the local exchange bill of the Company. The credit will be limited to one per line or trunk converted and will be paid by the International Operations of the Company.
- c. Service Promotion: International Message Telecommunications Service demonstrations will be offered to current and prospective customers from time to time. These demonstrations will provide a call up to a maximum of fifteen minutes at no charge. These calls will originate from distinct Company displays or be provided through other special arrangements. PTI will furnish, from time to time and on animated and temporary basis only, internationals calling at no charge in connection with emergencies such as those resulting from hurricanes, tornadoes, earthquakes, flood, fires or other catastrophic occurrences. Events for which free international calling was provided on an emergency basis will be filed in this tariff.

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- d. Credit for Calls to New York, Maryland, Virginia, and Washington D.C.: PTI WorldPass Extra Savings Business and Residential customers on Guam and the CNMI will be able to receive credit for direct dial calls made during the period from 12:01 AM Wednesday, September 11, 2002 through 12:00 Noon, Friday September 14, 2001 to the following locations (area codes shown in parentheses): Washington D.C. (202), Maryland (410, 443, 240, 301), New York (212, 518, 631, 845, 716, 607, 914, 315, 516, 718, 347, 917, 646), and Virginia (703, 804, 571, 757, 540). Credits for calls made during the times specified above to the listed locations can be obtained by calling the Verizon Customer Center at 670 682-2745 or by presenting your bill at the Customer Care Center in Chalan Lau-Lau, Saipan or PTI's office on Guam located in Upper Tumon.

13. Miscellaneous Rates and Charges Carrier may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. An example of such a program includes, but is not limited to the Federal Universal Service Fund.
 - a. Federal Universal Service Fee Service provided pursuant to this tariff are subject to an undiscountable Federal Universal Service Fee. **PTI will charge the universal service contribution factor adopted by the FCC for the quarter, to the customer's total net international and interstate charges after application of all applicable discounts and credits.** Carrier will waive the Federal Universal Service Fee with respect to specifically identified Carrier charges to the extent that the Customer demonstrates to Carrier's reasonable satisfaction that it is acquiring Carrier's services for resale, i.e., not for its own internal use, and that it has qualified as an entity not subject to these charges by virtue of its having submitted information required by the Federal Communications Commission and its appointed Universal Service Administrator. c

14. Service Classification - The general rates and prepaid card phone rates for Message Toll Service are through rates and apply between points in the Northern Mariana Islands and the Continental United States/Alaska/Puerto Rico/Virgin Islands/Canada and other countries or areas as indicated in the following Table of General Rates and Table of Prepaid Card Phone Rates.

15. Rates as Applicable to Time Periods - The time of day when connection is established, determined in accordance with the time (standard or daylight saving) legally or commonly in use at the point where the calling begins in one rate period and ends in another, the rate in effect at the time the connection is established applies regardless of whether the call is prepaid or collect.

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- a. Full period is the weekday rate period including evening, night and Saturday, except for Sunday. Weekday rates apply during the entire service period for which service is available, except where Sunday rates are applicable.

- b. Reduced period is the Sunday rate period. Sunday rates apply all day where a Sunday rate is offered as set forth in the Table of General Rates and the Table of Prepaid Card Phone Rates.