

The Micronesian Telecommunications Corporation d/b/a IT&E
P. O. Box 500306, Saipan, MP 96950
General Exchange Tariff #1

FACILITIES FOR LOCAL TELECOMMUNICATIONS SERVICE IN SAIPAN, TINIAN, AND ROTA

This is the original tariff for Micronesian Telecommunications Corporation

D/B/A IT&E

CPUC General Exchange Tariff No. 1

Regulations, Rates, and Charges Applicable to Facilities for Local
Telecommunications, Ancillary, and Miscellaneous Services provided by
IT&E to Customers

Services herein are provided by means of wire, fiber optics, radio or any
other suitable technology or a combination thereof.

General Manager
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EXPLANATION OF SYMBOLS

C	Changed regulation
D	Discontinued rate or regulation
I	Increase
N	New rate or regulation
R	Reduction
S	Reissued matter
T	Change in text but no change in rate or regulation
M	Matter relocated without change
Z	Correction

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REGULATIONS

DEFINITIONS OF CERTAIN TERMS USED

- **Applicant** - Any person, firm, partnership, corporation, municipality, cooperative organization, or government agency making application to the Telephone Company for telephone or other communication service.
- **Business Services** - A class of exchange service furnished to customers where the use of the service is primarily or substantially part of a business, professional, institutional, or of occupational nature, or where a business listing is requested.
- **Call** - An attempt by a user or call originator to make a connection to the called party.
- **Central Office** - The term "Central Office" denotes a telephone company local switching system where telephone company local service subscriber station loops are terminated for the purposes of interconnection to each other and to interoffice trunks.
- **Class of Service** - The various categories or subgroups of exchange customers, such as business or residence, to which different rates apply for exchange service.
- **Continuous Property** - The term "continuous property" means a continuous plot of ground, including any building thereon, which is used exclusively by a customer (or by an authorized user of a customer's service) and which is not separated by a public thoroughfare or property occupied by another. Property as used herein, does not involve ownership, but means a unit or part of a unit either owned, leased or rented by a customer, as a rented office in a building. The property of a customer when divided by a public thoroughfare may be considered continuous provided the customer obtains a right-of-way and furnishes at his expense a conduit suitable for telephone circuits between the portions of the property separated by the public thoroughfare.
- **Customer** - The term "Customer" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or any other entity which subscribes to the services offered under this tariff.
- **Customer Line** - The wires, channels or circuits used to connect telephone equipment at the customer's premises with the central office.
- **Customer-Provided Terminal Equipment** - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

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- Demarcation Point - The point of interconnection between IT&E communications facilities and terminal equipment, protective device or wiring at a subscriber's premises. The demarcation point identifies where IT&E facilities end and where customer-provided facilities begin.
- Exchange - The term "Exchange" denotes a unit established by the Telephone Company for the administration of communications service in a specified area which usually embraces a village and its environs. It consists of a central office together with the associated facilities used in furnishing communications service within that area.
- Exchange Area - The territory served by an exchange.
- Exchange Service - The furnishing of facilities for telephone communication service within an exchange area, in accordance with the regulations and charges specified in this Tariff.
- Flat Rate Service - Exchange service furnished for a fixed, recurring charge depending upon the class, grade and type of service.
- Grade of Service - The term used in describing exchange service with respect to the number of main telephones which may be connected to a telephone line, such as individual line service.
- Local Message - A communication between a calling telephone and any other exchange service telephone within the local service area of the calling telephone.
- Message - A completed customer telephone call, or a radiogram communication.
- Premises - The term "Premises" denotes a building or buildings on continuous property.
- Primary Service - The basic class, grade, or type of exchange service of a customer such as individual line residence and business service, the group of exchange lines of a business or residence customer, or the group of trunk lines of a Private Branch Exchange Service customer.
- Public Telephone Line Service - Exchange line service provided for use in connection with public or semi public pay telephone service.
- Residence Service - A class of exchange telephone service furnished a customer at a residence, a place of dwelling, or any location of a recreational nature, where the primary use is of a social or domestic nature and where the business use if any, is merely incidental.
- Same Building - The term "same building" means a structure built as a unit. Abutting buildings are treated as the "same building" when there is free internal access between the buildings. A suite of offices or residence units occupied by a customer in the "same building" is considered continuous property when these offices or units have a common wall or are located directly above or below each other.

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- Single Line Service - Denotes an individual service line, which terminates on a single line telephone unit.
- Station -
 - Exchange Service - The term "station" as used in connection with exchange service designates the network control signaling unit and other equipment at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.
 - Private Line Service - The term "station" as used in connection with private line services designates the transmitting and receiving equipment located on the premises of a customer or authorized user and connected for private line service.
- Supersedure - The transfer of a customer's service, including the telephone number, from one party to another with no change in type or location of equipment.
- Telecommunications - The transmission between or among point specified by the user, or information of the user's choosing, without changes in the form or content of the information as sent and received.
- Telecommunications Service - The offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of facilities used.
- Terminal - The term denoting each of the points on a line, channel, or circuit where station equipment is or may be connected.
- Trunk Line - A telephone line, channel, or circuit from one central office unit to another or between a central office and a switching arrangement.

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REGULATIONS

EXPLANATION OF ABBREVIATIONS

CO - Central Office
CPUC - Commonwealth Public Utilities Commission
FCC - Federal Communications Commission
Hz - Hertz
Kbps - kilobits per second
MRC - Monthly Recurring Charge
NA - Not Available or Not Applicable
NRC - Non Recurring Charge
NXX - Three Digit Central Office Code
PBX - Private Branch Exchange
TRS - Telecommunications Relay Service

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GENERAL DEFINITIONS AND REGULATIONS

I. APPLICATION

The following general regulations pertain to all telecommunications services furnished and are in addition to the regulations contained in other tariffs of the IT&E, hereinafter referred to as the Telephone Company.

A. DESCRIPTION OF SERVICE

1. General

- a) Telephone exchange service is available through exchange network line facilities owned and
- b) maintained according to the Telephone Company's standards and is furnished from the central office designated by the Telephone Company.
- c) Telephone exchange network service shall be connected through standard jacks provided by the Telephone Company in compliance with Part 68 of the FCC Rules and Regulations.

In compliance of Part 68 of the FCC Rules and Regulations, the Telephone Company shall convert on a going forward basis, Telephone Company-provided hardwired outlets in single line residences and businesses to standard jacks with each premise visit made in response to service requests, including repair calls.

2. The following are categories of Service offered by the Telephone Company:

a) Class of Service

- (1) Residence
- (2) Business Service

b) Grade of Service

- (1) Individual Line
- (2) Multi-line
- (3) Private Branch Exchange (PBX) Trunk Line

c) Type of Service

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- (1) Flat Rate Exchange Service
- (2) Pay Station Access Lines

d) Other Services

These services include private line services.

3. Special network service arrangements for which provision is not otherwise made in the tariffs of the Telephone Company are furnished whenever practicable, if in connection with and not detrimental to any of the services furnished by the Telephone Company. Individual case based charges will be based on actual costs when such special services are to meet the unique requirements of a small number of customers. Conditions and charges shall be subject to special contractual agreement between the Telephone Company and the customer.

B. APPLICATION FOR SERVICE

1. An application is merely a request for service and does not bind the Telephone Company to provide service except under reasonable conditions, nor does it bind the applicant to take service.

2. The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously rendered, until such time as the account is paid in full.

3. The Telephone Company shall not provide service to any applicant who proposes to use it, or there is reasonable evidence that it will be used, for a purpose or purposes which are not permitted under the Telephone Company's tariff or in violation of any law.

4. An application for exchange service may be canceled by the applicant or by the Telephone Company, subject to the following conditions:

a) Canceled by applicant

If a request is received from the applicant for cancellation prior to the time that facilities are installed on the applicant's premises, the application will be canceled by the Telephone Company but subject to charges in Section 3.B. III.

If the request is received subsequent to the time facilities are installed on the applicant's premises, the application will be canceled by the Telephone Company, but the Telephone Company will collect the service connection charge and one month's recurring charge.

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b) Canceled by the Telephone Company

If the applicant refuses to comply with the regulations of the Telephone Company prior to the establishment of service, the Telephone Company may cancel the application and refund to the applicant any money collected.

C. APPLICATION OF BUSINESS AND RESIDENCE RATES

The location at which a customer's telephone service is established or the type of directory listed desired will in most cases serve as a satisfactory basis for determining whether business or residence rates apply. However determination whether such service should be classified as business or residence depends on the character of use to be made of the service.

1. Business Rates

Service is classified and charged for as business service at all locations where the use is primarily or substantially of a business, professional, institutional, or occupational nature, where a business listing is requested and/or where habitual advertising for business purposes includes the telephone number.

2. Residence Rates

a) Service is classified and charged for as residence service at a residence location, a place of dwelling or any location where the primary use is of a social or domestic nature and when the business use, if any, is merely incidental.

b) If service is requested for social or domestic use at a place of recreation which is located at other than the applicant's residential premises, residence service will be furnished provided further that the applicant is a customer of primary residential service.

c) When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for as business service, the Telephone Company will discontinue the service of such a customer in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

D. PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE

1. Priority of Establishment of Service

a) Orders for service will be completed in accordance with the chronological order of their receipt insofar as practicable and in accordance with economical administration, except that applications for business service will be given priority over applications for residence service. Applications for service in case of an emergency will be given priority over all other applications. In case of shortage of facilities, first priority shall be given to

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furnishing those services which are essential to public health and safety.

2. Supersedure of Service

An applicant may supersede the service of a customer discontinuing that service, when the applicant is to take service on the premises where that service has been rendered and a written notice to that effect from both the customer and the applicant is presented to the Telephone Company, when requested, and where an arrangement, acceptable to the Telephone Company is made to pay outstanding charges against the service

E. ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

Each applicant for service will be required to establish or re-establish his credit in one of the following manners before service will be rendered.

1. Establishment of Credit

a) Applicant makes a cash deposit to secure payment of bills for service to be furnished by the Telephone Company.

b) Applicant has been a customer of the Telephone Company for a similar class of service in the last two years and during the last twelve consecutive months that service was provided has paid all bills for such service, without having been temporarily or permanently discontinued for nonpayment thereof.

2. Re-establishment of Credit

a) An applicant who previously has been a customer of the Telephone Company and whose service was disconnected for non-payment of bills, may be required, before service is rendered, to pay all amounts owing to the Telephone Company to re-establish credit.

b) A customer who fails to pay his bills before they come past due, and who further fails to pay such bill may be required to pay such bills and re-establish his credit by paying a deposit.

F. DEPOSITS

1. Application of Deposit

a) The Telephone Company may require a deposit to establish or reestablish service if and only if an applicant for service is unable to demonstrate acceptable credit to the satisfaction of the Telephone Company. Should customers that have no deposit record become delinquent in payments, the

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Telephone Company may require a deposit even if those customers have previously existing services.

2. Amount of Deposit

a) A deposit to establish or re-establish basic residence telephone service may not exceed twice the estimated or typical monthly bill for recurring and usage charges for the basic service

b) The Telephone Company may require an additional deposit for services it provides other than basic service. The deposit will be waived for Lifeline Telephone Service applicants providing the applicant elects to take toll blocking/toll restriction. Whenever a deposit is taken, normal service connection charges and one month's advance payment may be collected at the time of application.

c) The amount of deposit required to establish credit for business telephone service is twice the estimated average monthly bill.

G. RETURN OF DEPOSIT

The Telephone Company will refund the deposit in accordance with the following:

1. When an application for telephone service has been cancelled prior to the establishment of service, the deposit will be applied to any charges applicable in accordance with the tariff schedules and the excess portion of the deposit will be returned, and the applicant will be so advised.

2. When the customer's credit may be otherwise established in accordance with Section D, Establishment and Re-establishment of Service, and upon the customer's request for return of the deposit with interest.

3. Upon discontinuance of telephone service, the Telephone company will refund, with interest, the customer's deposit or the balance in excess of unpaid bills for that service and the customer will be so advised. The deposit will be applied first to the basic service non-recurring and recurring charges, including mandated surcharges and taxes, and then to long distance/toll service and other charges at the Telephone Company's discretion.

4. After the customer has paid bills for telephone service for twelve (12) consecutive months without having had this service temporarily or permanently discontinued for non-payment of bills, the Telephone Company will refund the deposit with interest.

H. INTEREST ON DEPOSITS

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1. The Telephone Company will compute simple interest on deposits at the rate of four percent (4%) per year for each full month deposits are held, except as mentioned above. Such interest will be paid at the time the deposit is returned.

2. No interest will be paid if service is temporarily or permanently discontinued for non-payment of bills, nor for a fraction of a full month in excess of the number of full months deposits are held.

I. SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES

1. SERVICE CONNECTIONS

a) Definition

A service connection means the facilities required to connect an applicant's primary service to the Telephone Company's existing exchange distribution facilities located in a public thoroughfare or easement immediately adjacent to the property to be served. It includes the wire or cable and any associated supporting structure from the point of connection with the distribution facilities to the point of connection with interior cabling at the demarcation point in the applicant's building. A service connection serves only continuous property on which it is located; an incidental segment may be located in the adjacent public thoroughfare or the Telephone Company's easement.

b) General

(1) Except as otherwise provided in these Regulations, the Telephone Company will (at its expense) furnish, install and maintain all wiring necessary to serve applicants or customers in accordance with its lawful rates, regulations, and current construction standards. Service connection at the Telephone Company's expense does not include provision of the inside wire. Customers have the option of self providing inside wire or having the Telephone Company install and maintain it at a charge established by the Telephone Company. Where an applicant request a route or type of construction which is feasible but differs from that determined by the Telephone Company or where the individual requirements of a particular situation increases the construction costs, the applicant will be required to pay the estimated additional costs involved.

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(2) In lieu-of payment of excess construction costs, an applicant may furnish and install all or any part of the required supporting structures and wire or cable subject to specifications furnished by the Telephone Company. The Telephone Company in this case will complete the connection to its existing distribution facilities and require the applicant to pay only the cost of the work performed by the Telephone Company. Title to all construction provided wholly or partly at an applicant's expense shall be vested in the Telephone Company except for that portion of underground supporting structures located on private property.

(3) Where special construction is furnished to a customer, any unusual expense, including but not limited to the cost of trenching, backfill, removal of obstacles and replacement of conduit, shall be borne by the customer. When a single continuous property to be served does not abut the public thoroughfare or the Telephone Company's easement where distribution facilities are located, it is the applicant's responsibility to obtain an easement for Telephone Company facilities that must cross the intervening parcel or parcels of property to provide service. The easement must be in the name of the Telephone Company.

(4) When two or more buildings located on private property (such as shopping centers, apartment complexes and condominium or town house developments) are to be served by a single service connection facility, the portion extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion" for which an easement acceptable to the Telephone Company must be obtained without charge to or condemnation by the Telephone Company.

(5) Service connection facilities for service required temporarily by an applicant will be installed by the Telephone Company provided the applicant pays in advance the total cost of constructing and removing the line less salvage value of the materials used. Such cost is not refundable.

c) Underground Connections

(1) In areas where the Telephone Company maintains an underground distribution system for its own operational purposes, the Telephone Company will, at its expense, extend the individual service connection (service lateral) underground to the property line of each lot occupied by an applicant or customer in

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accordance with its established construction standards. The Telephone Company will determine the point on the property line to which it will extend its underground construction. The applicant or customer at his expense shall perform all trenching and backfill and furnish, install and maintain on his property the required underground conduit system (conduit, pull boxes, etc.) satisfactory to the Telephone Company. The Telephone Company will then furnish, install and maintain in accordance with its construction standards and at its expense up to 500 feet of underground wiring on the applicant's or customer's property. The applicant or customer will be required to bear the installed cost of any wiring required in excess of 500 feet.

(2) After an underground connection has been established, if the customer requests a relocation of the connection for any reason not necessary for the maintenance of good service, the customer shall bear the entire cost of the relocation, including labor and wiring to and on his property.

(3) If the conduit on the customer's property for an existing service connection is damaged or requires relocation due to change on the customer's property, the customer shall at his expense repair the conduit or provide new conduit in a location approved by the Telephone Company and shall bear the cost of relocating the necessary underground wiring.

(4) When temporary wiring is provided by the Telephone Company to restore customer service that has been interrupted as the result of damage to customer-provided conduit on his private property, such temporary wiring will be removed 60 days after its installation if the conduit has not yet been replaced by the customer. Suspended service will not be restored until replacement of the customer provided conduit has been completed.

d) Direct Buried Connections

(1) A buried service connection (no conduit) will not ordinarily be furnished since it is subject to damage and is difficult to repair or replace.

2. INTERIOR CABLING

a) General

(1) Interior cabling is the wire or cable within a building, from the point of entering the building

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served (where it connects with the service connection facility) extending to a demarcation point. It includes associated protective apparatus, terminal cabinets, connecting blocks and frames.

(2) The Telephone Company may determine the type and route of interior cabling and the location of protective apparatus, terminal chambers and other associated equipment on and within a building and the method of installation of interior cabling.

(3) In buildings that are, or may be, occupied by more than one applicant or customer, the Telephone Company upon request, will install, maintain or rearrange interior cabling in a manner which requires entering an area occupied or to be occupied by a party other than the applicant or customer, provided that the applicant or customer requesting service makes suitable arrangements with the party controlling the area for the Telephone Company's employees to enter and work in that area.

(4) The applicant or customer shall provide or arrange for the following items without cost to and as deemed necessary by the Telephone Company for the installation, maintenance and removal of interior cabling:

(a) suitable and adequate space for interior cabling, associated equipment and instrumentalities;

(b) suitable means for interior cabling to enter the building and to reach any location within the building;

(c) penetration of fire walls, drilling holes in concrete, masonry or metal walls or floors and any structural work necessary for housing and supporting interior cabling associated equipment and instrumentalities;

(d) moving furniture, equipment, floor coverings or goods as may be required to facilitate the Telephone Company's work operations; and

(e) safe working conditions for the Telephone Company's employees.

(5) Where service is to be extended between buildings on continuous property of an applicant or customer and underground construction is either

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requested or required, the necessary conduit shall be installed, owned, maintained and replaced by the applicant or customer in accordance with the Telephone Company's specifications.

(6) Relocation of interior cabling at the customer's request shall be at customer expense.

b) Exposed Wiring

The Telephone Company will normally install and maintain its interior cabling and associated equipment on interior surfaces of buildings without concealment, however, the applicant or customer will be required to provide or arrange for suitable mechanical protection for such wiring and equipment where the Telephone Company determines that such protection is necessary to avoid unreasonable risk or damage to its facilities.

c) Concealed Wiring

(1) When an applicant or customer requests concealed interior cabling, the Telephone Company will make such installations provided the applicant or customer arranges or provides for the means of concealment in accordance with the provisions of c), (1) above and the following (a) to (d):

(a) The means of concealment may be conduit, molding, under floor duct, cabinets or other means acceptable to the Telephone Company.

(b) A concealed space, such as an attic, false ceiling space, crawl space or pipe way, will be an acceptable means of concealment if it affords a suitable and safe working environment for the Telephone Company's personnel and its structure will support the workmen and facilities.

(c) An in-floor or baseboard raceway, or other space covered by removable floor, wall or ceiling panels, will be an acceptable means of concealment, if the applicant or customer:

(i) makes suitable arrangements with the party controlling the area from which the removable panels are accessible for the Telephone Company's employees to enter and work in the area, and,

(ii) removes and replaces the panels as required by the workman to gain access to the covered space.

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(2) When conduit or other concealment has been installed for the use of the Telephone Company, it shall not be used for any other purpose without the Telephone Company's approval. In no case will approval be granted unless requirements of the National Electrical Code are met. Where a conduit or other concealment is being used by the customer for some other wiring, whether with or without approval, any damage to the Telephone Company's wires or facilities will be repaired or replaced at the expense of the customer.

(3) If additional telephone facilities are required for a large building and space in existing conduit or other means of concealment is not available, the customer or building owner must provide the required additional conduit or other means of concealment at his expense or exposed wiring will be used.

d) Additions and Changes

Existing interior cabling will be reinforced, rearranged or replaced as required to accommodate service requests in accordance with the provisions of this regulation.

J. LINE EXTENSIONS

1. Definition

A line extension is an extension of existing aerial (overhead) or underground exchange distribution facilities to new service connection facilities for the purpose of serving one or more applicants. Distribution facilities used herein are the Telephone Company's cables, wires and associated supporting structures and appurtenances, located in public thoroughfares or Telephone Company easements, designed to serve more than one property and extending from the serving central office to the points of connection with service connection facilities.

2. General

a) The Telephone Company will construct, own and maintain line extensions along public streets, roads and highways and on private property across which acceptable easements can be obtained without cost.

b) Except as otherwise provided in these Regulations, the specific route and type construction required to provide the quantity and class of service involved will be determined by the Telephone Company. The applicant will be required to pay the additional costs involved where a different route or type of construction than that proposed by the Telephone Company is desired.

c) Line extensions for service required temporarily by an

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applicant will be made provided the applicant pays the Telephone Company the total cost of constructing and removing the line necessary to render service less the salvage value of the materials used.

d) The Telephone Company reserves the right to refuse to construct line extensions that are unreasonable in character or not subject to immediate use.

e) The Telephone Company reserves the right, at any time, to occupy and use the line extension for other circuits or facilities in addition to those for which the line was constructed.

f) Prior to installation of service the Telephone Company may require the applicant to execute a contract for telephone service for a period not to exceed three (3) years.

g) The construction charges hereinafter provided are in addition to the established rates for the classes of service furnished and all service connection charges, mileage charges or other charges that may apply as provided in the local and general exchange tariffs.

h) Line extensions may be constructed using copper, fiber or wireless facilities, at the option of the Telephone Company.

3. Maintenance, Relocation and Replacement

The Telephone Company will perform the work necessary to maintain service on the line but when the Telephone Company is requested to replace or relocate existing line facilities, the applicant or customer who initiates the request will be required to bear the costs incurred.

K. OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and network access equipment. All rates and charges set forth in the tariffs of the Telephone Company contemplate that the line extension construction, service connection, installation and provision of facilities and service does not involve unreasonable expense. If unreasonable expense is involved because of the nature of the customer's requirements, the customer will be required to bear such expense.

The furnishing of individual line service is governed by the availability of facilities for such service in any exchange area. The Telephone Company reserves the right to refuse individual line service to an applicant or customer during the period when such facilities are not available.

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L. TEMPORARY SERVICE OR SPECULATIVE PROJECTS

The Telephone Company will furnish temporary service or service to speculative projects under the following conditions:

1. The applicant for such service may be required to pay in advance to the Telephone Company the net cost of installing and removing any facilities necessary in connection with such service.
2. The requirements of Section 1, General Regulation F with respect to Deposits will be applicable to all applicants for such service.
3. This Regulation shall not be construed as limiting or in any way affecting the right of the Telephone Company to collect from the customer any other or additional sum of money which may become due and payable to the Telephone Company from the customer by reason of the service furnished or to be furnished hereunder.

M. USE OF CUSTOMER SERVICE

1. General

- a) Each service furnished by the Telephone Company is provided for use by the customer and may be used by others, when so authorized by the customer.

2. Impairment of Service to Others

- a) If any customer's use of service interferes unreasonably with the necessary service of other customers, such customer may be required to take service in a different class or grade.
- b) A customer, who uses his service in connection with a plan to generate an unusually large volume of calls to be made to such customer, at a given time, must give the Telephone Company minimum notification lead time of three business days of such plan for Telephone Company network control review, and approval to prevent the interference of service to other customers. The Telephone Company will assign a special number for these events utilizing common control arrangements to protect the network.

Requests for the assignment of a special number on a "permanent basis" will be made subject to the availability of facilities and discretion of the Telephone Company. Customers with a permanent number assignment will be exempted from the minimum notification lead time requirement.

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Non-compliance with the foregoing notification requirement will result in the immediate termination of service if services to other customers are impaired. Restoration of service will be made based on charges established.

N. USE OF SERVICE FOR UNLAWFUL PURPOSES

Service is furnished with the understanding that it will be used only for lawful purposes. Service will not be furnished, or if furnished will be disconnected, if any law enforcement agency, acting within its jurisdiction, advises IT&E in writing, that such service is being used or will be used in violation of law, and requests that such service be denied.

If IT&E has knowledge that the service is being or will be used for unlawful purposes, service will be disconnected or denied.

O. USE AND OWNERSHIP OF SERVICE FACILITIES ON CUSTOMER'S PREMISES AND RIGHT OF ACCESS THERETO

Service facilities owned and furnished by IT&E on the customer's premises are the property of IT&E, whose agents and employees shall have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting or repairing, or upon termination of service, of removing the facilities.

P. MAINTENANCE AND REPAIRS

1. IT&E undertakes to maintain and repair the facilities which it owns and furnishes to customers. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any service facility installed and owned by IT&E except upon written consent of IT&E.

Should the customer request that a repair person be dispatched to the customer's premises, a charge shall apply for the premise visit when the source of the trouble is not found on the Telephone Company's side of the demarcation point.

No charge will apply when the trouble is determined to be on the Company's side of the demarcation point.

The Premise Visit Charge is the charge established in this tariff, Section 3.

Q. OVERTIME WORK OR WORK PERFORMED OUTSIDE REGULAR WORKING HOURS

The rates and charges specified in the various tariffs of IT&E contemplate that all work on the customer's premises for which a charge applies, be performed during regular working hours and that such work once begun will not be interrupted by the customer. Normal business hours are 8 AM to 5 PM. Work performed after normal working hours, if agreed to by the Telephone Company, shall be charged under the rates, terms and conditions contained in Section 3.

R. POWER SUPPLY

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When the service facilities of IT&E are installed on the premises of a customer or authorized user and requires electrical power for its operation, the customer is required to provide such electrical power as well as the electrical wiring and the electrical outlets at the location where the equipment is to be installed.

S. RIGHT OF OBSERVATION

IT&E reserves the right to observe the service on any customer's line or on any private line service for the following purposes:

1. To check the adequacy and quality of service being rendered.
2. To detect improper use of the service by the customer.

T. PAYMENT FOR SERVICE

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated or charges accepted at such facilities. IT&E billing statements are regularly sent once a month and include a listing of your regular service charges, equipment or rental fees and long distance charges using IT&E and to international points. All bills rendered by IT&E are assumed correct unless the customer initiates a request for an investigation of a bill within thirty (30) days of presentation. Payment of a bill denotes acceptance of all charges unless disputed above. Bills are due when rendered and are payable at the business office of the Telephone Company, at any other location designated by the Telephone Company or to a duly authorized collector of the Telephone Company.

Automatic payment options

1. Service is furnished for a minimum period of one (1) month except where a longer period is specified as shown in the tariffs for particular services. Billing for service will normally be for one (1) month and as nearly as possible at regular intervals. Bills for exchange service, and private line service may be rendered in advance; bills for semi-public coin box service, service may be rendered in arrears. Special bills are normally rendered in arrears. Bills for exchange service and private lines service will be rendered in advance; bills for all other service will be rendered in arrears.
2. When it appears necessary or advisable to the Telephone Company, bills may be rendered at more frequent intervals and, upon demand, become immediately due and payable for a deposit, or an increase in deposit be required by the Telephone Company.
3. Opening and closing bills for service normally furnished on a monthly basis will be pro-rated on the basis of the number of days service was rendered in excess of or less than a billing month with a month considered to have thirty (30) days, provided the period of use exceeds the minimum service period.

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4. Returned Checks Charge

A service charge of Thirty and no/100 Dollars (\$30.00) will be applied to each check presented for payment and returned by the institution on which it is written.

5. Late Payment Charge

Payment is due and payable on the thirteenth (13th) of each month regardless of the customer's receipt of their bill. If the thirteenth (13th) falls on a weekend or holiday, payment is due on the next working business day. IT&E mails out bills during the first (1st) week of the month but is not responsible for mail delivery failure or late bills. If full payment is not received by the original due date, a late payment charge of one percent (1%) per month will be assessed on the customer's outstanding balance. This late fee charge will be added to the customer's bill and will appear on their next statement.

U. DISCONTINUANCE OF SERVICE FOR CAUSE

The Telephone Company may either temporarily deny or terminate all services of a customer for any of the following reasons:

1. Abandonment of the service.

If full payment of the outstanding balance is not received before the suspension date listed on the customer's bill, the account will be considered delinquent. Accounts that have an outstanding balance after the suspension period deadline will be subject to permanent disconnection at the end of the same billing. The delinquent account will be referred to an external collection agency and customer will be responsible for any collection fees.

Residential service shall not be discontinued if the payment for the customer's business service is in arrears nor shall the customer's business service be terminated if the payment for the residential service is in arrears.

2. Fraud.

3. Abusive and annoying calls.

4. Failure to comply with municipal ordinances or other laws pertaining to telephone service.

5. Failure to comply with or violation of regulations of the CPUC.

6. Failure to permit the Telephone Company reasonable access to its service facilities.

7. Use of services in such a manner as to adversely affect the

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Telephone Company's equipment or its service to other customers will result in an immediate termination of service.

8. Tampering with the Telephone Company's service facilities.

9. The use of any automatic announcing or automatic dialing-announcing devices on the public switched network, for the purpose of initiating solicitation calls, is prohibited. These devices are defined as those which can:

a) work alone, or in conjunction with other equipment, to disseminate the same or similar pre-recorded messages to the numbers called.

b) store, generate or automatically dial random or sequential telephone numbers in conjunction with the delivery of the same or similar pre-recorded messages to the numbers called.

Charges applicable for restoral of service are found in this tariff Section 3.

V. DISCONTINUANCE AND RESTORATION OF SERVICES DURING EMERGENCY AND DISASTER PERIODS

In the event of regional emergency or local disaster resulting in disruption of normal telephone or communication service, the Telephone Company may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

The restoration of such discontinued service shall, insofar as practical, be made in accordance with General Regulation D preceding.

The Telephone Company shall not be liable for any damage resulting from measures taken pursuant to this Regulation.

W. LIABILITY OF THE TELEPHONE COMPANY

1. The limitation on the liability of the Telephone Company and the indemnification of the Telephone Company as stated herein shall apply with respect to all services and facilities furnished by the Telephone Company.

2. The liability, if any, of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of furnishing services or facilities, or both, by the Telephone Company shall in no event exceed an amount equal to the proportionate charge to the customer for the period during which such mistake, omission, interruption, delay, error or defect occurs.

3. When lines or facilities owned by others are used the

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Telephone Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects which result from the use of lines or facilities not owned by the Telephone Company.

4. The Telephone Company shall not be liable for any defacement or damage to the customer's property resulting from the existence of the Telephone Company's service facilities on such property, or from the installation or removal thereof, when such defacement or damage is not the result of negligence on the part of the Telephone Company.

5. The Telephone Company shall be indemnified and saved harmless by the customer against claims for defamation or the infringement of any copyright arising from the material transmitted over the facilities of the Telephone Company, against claims for infringement of patents arising from the combining with or using in connection with facilities of the Telephone Company facilities of the customer, and against all other claims arising out of any negligent or wrongful act or omission on the part of the customer in connection with the use of services or facilities, or both, provided by the Telephone Company, including any legal fees incurred in connection with any such claims.

6. The service facilities furnished by the Telephone Company, in addition to the limitations set forth in 1. through 5. preceding, also are subject to the following limitation: the Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company, caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Telephone Company-provided connecting arrangement).

X. LIABILITY OF THE CUSTOMER

The customer shall be liable for damages to facilities of the Telephone Company furnished for customer's use or service caused by the negligence or willful act of the customer or authorized users.

The Telephone Company reserves the right to refuse to install service facilities at locations on the customer's premises determined by the Telephone Company to be hazardous or where the facilities will be improperly housed. If the customer insists that service facilities be installed in such locations or if no satisfactory non-hazardous location is available, the customer will be required to sign an agreement assuming liability for any loss of or damage to telephone service facilities, based upon replacement of the installed facilities or on cost of repair, if feasible, whichever is less.

Y. PROVISION ON RESALE OF SERVICE

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Where the Telephone Company's service is provided to a customer who is in the business of providing temporary lodging, where the provision of such service is ancillary to the provision of temporary lodging, and where it is impractical for the Telephone Company to directly bill the end users of the service, the customer may pass along the cost of providing service to the occupants of the temporary lodging.

Z. PROMOTIONAL OFFERINGS

The Telephone Company may periodically offer promotions of services found in the Telephone Company's intra-island tariff. Promotions offered under this regulation will be limited to a waiver or discount of nonrecurring, service connection and/or monthly recurring charges.

Conditions where the Telephone Company may offer a promotion include, but are not limited to, installation of a new central office or an upgraded central office, the initial offering of a new service, or a Commonwealth wide marketing of a service.

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LOCAL EXCHANGE SERVICES

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BUSINESS AND RESIDENCE SERVICE

I. APPLICATION

This tariff contains the definitions, regulations, and rates applicable to business and residence exchange primary services, furnished by IT&E. hereinafter referred to as the Telephone Company.

II. DEFINITIONS

A. Single Line Services

Single line service is a central office line that provides a communication path between a serving central office and a customer's premise.

The types and availability of single line service, business and residence, are listed below.

1. Individual Line

Furnished to one customer.

B. Multi-line Service

1. Multi-line service is a central office line that provides communications capacity between the serving central office and multiline communications switching equipment installed on the customer's premises.

Four (4) types of multi-line services offered are:

a) PBX Trunk Line Service or Hybrid System Line

Terminates on multiline equipment classified as a PBX or a Hybrid System under Part 68 of the FCC Rules & Regulations relating to registration requirements.

b) Key System Line

Terminates on multiline equipment classified as a Key System under Part 68 of the FCC Rules & Regulations relating to registration requirements.

c) CentraNet® aka MDC Centrex Service

CentraNet or Meridian Digital Centrex Service is a central office based service, which provides PBX and key system type features to large and small multiline business customers.

d) Voice Grade Channelized Digital Service

This term denotes a channel within a special circuit

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which is used for voice grade communications. One end is connected to the Serving Central Office as a trunk. On the customer side, it is connected to voice switching equipment such as PBX or key system.

III. REGULATIONS

In addition to the General Regulations set forth in this tariff, the following regulations will apply.

A. Single Line Services

1. The rates in IV., following, for individual line service are established for service within the base rate areas of all exchanges.

B. Multiline Services

1. PBX Trunk Line Service and Key System type services are offered within the established base rate areas of all exchanges at the rates set forth in this tariff.

2. Key System Services will be provided to business customers at Business service rates and charges.

3. CentraNet® Service will be provided to business customers at Business service rate and charges. Pricing is arranged by four business line ranges:

- a) 1 to 5 lines,
- b) 6 to 24 lines,
- c) 25 to 99 lines and
- d) 100 lines and above.

Each CentraNet business line range is broken down into four feature levels:

- (1) level 1 Fax/Modem,
- (2) level 2 analog,
- (3) level 3 digital, and
- (4) level 4 digital with display and hands free.

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C. Exchange primary telephone service at the rates set forth in this tariff provide for unmeasured local service between any exchange telephone located in an exchange area and any other exchange telephone located in the same exchange area.

D. Service charges for connections, moves and changes of exchange primary services are set forth in this tariff in Section 3 "Service Connections, Moves and Changes".

IV. RATES

The following rates apply to each class, and grade of service as appropriate in all exchanges on each of the respective islands:

MRC Business

Business Single Line Charge	\$40.00
CentraNet® Business Service (1-5 Lines)	
Feature Level 1 (Fax/Modem)	\$39.00
Feature Level 2 (analog)	\$41.00
Feature Level 3 (digital)	\$43.00
Feature Level 4 (digital w/display & hands free)	\$45.00
CentraNet® Business Service (6-24 Lines)	
Feature Level 1 (Fax/Modem)	\$33.50
Feature Level 2 (analog)	\$35.50
Feature Level 3 (digital)	\$37.50
Feature Level 4 (digital w/display & hands free)	\$39.50
CentraNet® Business Service (25-99 Lines)	
Feature Level 1 (Fax/Modem)	\$29.00
Feature Level 2 (analog)	\$31.00
Feature Level 3 (digital)	\$33.00
Feature Level 4 (digital w/display & hands free)	\$35.00
CentraNet® Business Service (≥ 100 Lines)	
Feature Level 1 (Fax/Modem)	\$28.00
Feature Level 2 (analog)	\$29.00
Feature Level 3 (digital)	\$30.00
Feature Level 4 (digital w/display & hands free)	\$31.00
PBX Line Charge	\$85.00
Key System Line Charge	\$71.00
Voice Grade Channelized Digital Service Per Channel	\$40.00
Telex Line Charge	\$30.00
100 DID Numbers	\$25.00

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MRC Residential

Residential Line Charge

\$19.00

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PAYSTATION ACCESS LINES

I. GENERAL

Paystation Access Line Service Provides telephone service to a customer leased or owned paystation with or without coin collecting devices. A Pay Telephone Access Line permits providers of such service to provide pay telephone service to the public.

II. DEFINITIONS

A. Coins Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability with the telephone.

B. Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

C. Network Interface Device - A company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the company.

D. Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc.

E. Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation to the customer premises.

F. Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

III. RULES AND REGULATIONS

A. Paystation Access Line Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.

B. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.

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C. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.

D. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.

E. Coin-free operator and emergency 911 access must be available from all paystations.

F. One directory will be distributed to the customer without charge for each paystation business exchange line.

G. The customer is responsible for the provision of booths, shelves, additional directories and all other ancillary equipment.

H. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.

I. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and CPUC rules and regulations related to paystation service and equipment.

J. The Multiline Business Subscriber Line Charge is applicable to all paystation access lines.

IV. RATES AND CHARGES

A.	Paystation Access Line MRC	\$40.00
B.	Coin Supervision	\$2.00
C.	Selective Class of Call Screening	\$2.00
D.	Originating Line Screening	\$2.00

Installation, move and change charges will be those applicable to business service.

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LIFELINE TELEPHONE SERVICE

I. APPLICATION

This tariff contains the definitions, regulations and rates applicable to Lifeline Telephone Service furnished by the IT&E. hereinafter referred to as the Telephone Company

II. DEFINITION

Income is all income actually received by all members of the household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances and irregular income from occasional small jobs such as baby-sitting or lawn mowing and the like.

III. REGULATIONS

The following Regulations are in addition to the General Regulations in this tariff.

A. General

1. Lifeline Telephone Service is a basic individual line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911) access to operator services, access to interexchange services, access to directory assistance and toll restriction services.
2. The federal Subscriber line Charge is waived for customers of Lifeline Services.
3. Conditions:
 - a) Lifeline Services will be offered on only one individual residence line.
 - b) Other than that the reduction in federal Subscriber Line Charge and any other specifically waived in this Section any change to the service will be provided at the established rates and charges contained in this tariff.
 - c) Service under this tariff will apply upon receipt of a self certification as described in Section III (b) or documentation indicating that the household income meets the eligibility standards established in this section.
 - d) Customers of Lifeline Telephone Service must notify the Telephone Company of any changes in the conditions

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which would affect eligibility. When a customer no longer qualifies for Lifeline Telephone Service, the customer's service will be converted to the applicable individual line rate established in this tariff.

e) Other service will be provided to Lifeline Telephone Service customers at applicable rates and charges.

f) Lifeline Telephone Service may not be disconnected for non-payment of toll charges.

g) Deposit requirement do not apply to Lifeline Telephone Service customer if toll blocking is employed.

h) Partial bill payments from Lifeline Telephone Service customers will be applied first to local services and then to toll charges. Lifeline Telephone Service may not be disconnected for non-payment of toll charges.

i) A request for re-establishment of Lifeline Telephone Service will not be denied on the basis that the customer was previously disconnected for nonpayment of toll charges. Deposit requirements do not apply to Lifeline Telephone Service customers if toll blocking is employed.

j) Lifeline Toll Restriction Service is available where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+,))-, 1+NPA-NXX-XXXX, 101XXXX, international (01+), Directory Assistance (0+411, 1+/0+555-1212, 1+/0+NPA-555-1212), 1+900 calls, while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls, Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit. Partial bill payments from Lifeline Telephone Service customers will be applied first to local services and then to toll charges.

B. Eligibility

To qualify to receive Lifeline service, an applicant must self-certify, under penalty of perjury, participation in one or more of the following federal programs or have annual household income of or below 135% of the Federal Poverty Guidelines specified for Washington D.C.:

- a) Low Income Home Energy Assistance Program (LIHEAP);
- b) Federal Public Housing Assistance (Section 8);
- c) Medicaid;

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- d) Food Stamps;
- e) Supplemental Security Income (SSI);
- f) Temporary Assistance for Needy Families (TANF); or
- g) Free meals under the National School Lunch Program.

C. Certification

1. Customers whose annual household income is at or below 135% of the federal poverty guidelines for Washington D.C. but do not receive benefits under any of the programs listed in subsection B shall self-certify with the Telephone Company for Lifeline Program benefits. The self-certification form must be accompanied by supporting documentation at enrollment time. Supporting documentation includes, but is not limited to prior year's state, federal, territorial tax return, current income statement from an employer or paycheck stub, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, a divorce decree, child support, or other official document. If the customer presents documentation of income that does not cover a full year, such as current pay stubs, the consumer must present three consecutive months worth of the same types of document within that calendar year.
2. Customers of Lifeline Service must notify the Telephone Company of any changes which would affect their eligibility.
3. The Telephone Company will annually verify the continuing eligibility of its Lifeline customers.

IV. RATES

Monthly Recurring Charge \$17.25

V. LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- A. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in subsection B, above;
- B. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;

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C. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

Balance of installation charge, if any, is to be paid in installments over 12 months interest free.

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TELECOMMUNICATIONS RELAY SERVICE

I. APPLICATION

This tariff contains the definitions, regulations and rates applicable to Telecommunications Relay Service furnished by IT&E hereinafter referred to as the Telephone Company.

II. DEFINITION

Telecommunications Relay Service (TRS) enables deaf, hearing-impaired, or speech-impaired TRS users to reach other telephone users. Trained communications assistants will relay messages typed by TRS users to telephone users. To place a call, a TRS user dials the communications assistant. The communications assistant receives a typed message from the TRS user, dials the desired party and relays the conversation back and forth between the parties. The service also works in reverse, following telephone users to initiate calls to TRS users. Telecommunications Relay Service is available 24 hours a day, seven days a week.

III. REGULATIONS

The following Regulations are in addition to the General Regulations in this tariff.

A. Except in the case of willful misconduct, the Telephone Company will not be held liable for any acts of omission, errors, or misinterpretations in providing this service.

B. The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the use of this service involving:

1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communications;
2. Claims for patent infringement arising from combining or using the service in connection with facilities or equipment furnished by others; or
3. All other claims arising out of any act or omission of others relating to this service.

C. Telecommunications Relay Service is strictly confidential. Conversation will not be recorded by the Telephone Company.

D. This service is a relay service and not a telephone answering, referral, or message service. The communications assistant will not accept messages for the called party when a busy or no answer condition is encountered.

IV. RATES

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There is no charge for this TRS service. However, the customer will be charged the applicable rates for services and telecommunication's equipment used in conjunction with TRS as defined above.

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ANCILLARY OR GENERAL EXCHANGE SERVICES

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CONNECTION WITH CUSTOMER-PROVIDED FACILITIES

I. APPLICATION

This section is applicable to the connection of customer-provided facilities with the facilities furnished by the IT&E hereinafter referred to as the Telephone Company.

II. DEFINITIONS

Definitions of terms and phrases used in this section are set forth in this tariff in Section 1 under General Definitions.

III. REGULATIONS

In addition to the General Regulations set forth in this tariff, the following regulations will apply.

A. General

1. Telecommunications services are not represented as adapted to the use of customer-provided facilities.
2. Any reference to the Federal Communications Commission will hereinafter be referred to as FCC.
3. The Telephone Company may make changes in its facilities, operations or procedures where such action is consistent with Part 68 of the FCC's Rules and Regulations.
4. Customer-provided facilities may be connected to Telephone Company facilities:
 - a) Subject to the provisions of Part 68 of the FCC Rules and Regulations;
 - b) Subject to the provisions established in this section;
 - c) Providing that such connections shall not require change in the facilities of the Telephone Company.
5. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling may be performed by equipment furnished, installed and maintained by the Telephone Company or by the customer. Such equipment, when provided by the customer will be subject to the provisions in this tariff Section 3.

B. Responsibilities

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1. Customer

The customer shall be responsible for:

a) The installation, operation and maintenance of any customer-provided facilities;

b) Insuring that any customer-provided facility connection does not endanger the safety of Telephone Company employees or the public;

c) All charges incurred for the time and labor expended by Telephone Company personnel in responding to each case where service impairments, hazards or failures are the result of customer-provided facilities.

d) Taking immediate action to correct any violation of Telephone Company regulations or discontinuing the use of the facilities involved when notified by the Telephone Company of the violation verbally and in writing. Any corrective action taken by the customer must be conveyed in writing to the Telephone Company within ten (10) days of the violation date. Failure to comply with these requirements shall result in suspension of the customer's service.

2. Telephone Company

a) The responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such service; subject to this responsibility the Telephone Company shall not be responsible for (a) the through transmission of signals generated by the customer-provided facilities or for the quality of or defects in, such transmission, or (b) for the reception of signals by customer-provided facilities, or address signaling where such signaling is performed by customer-provided facilities.

b) While the Telephone Company's local exchange line service may be used by the customer for dial-up internet access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company.

IV. RATES

A. Service Charges

Nonrecurring charges are applicable for certain services performed by Telephone Company personnel for the following purposes and under the following conditions:

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1. Trouble Isolation Charge

A trouble isolation charge, set forth below, is applicable in each case where trouble results from customer-provided facilities (except as noted in the following paragraph for single line telephone sets), whether authorized or unauthorized, and Telephone Company personnel are required to perform any work relating thereto.

When Telephone Company personnel are required to isolate any trouble relating to customer-provided single line telephone sets and single line terminal units (excluding data sets), such work will be subject to the conditions established in this tariff.

a) When trouble is reported to the Telephone Company by the customer, by other than the customer, or is detected by the Telephone Company, the following procedures will be followed.

(1) The Telephone Company will contact the customer who will choose one of the following:

(a) the customer to first check his facilities before the Telephone Company does any checking of its facilities, or

(b) the Telephone Company to first check its facilities before the customer has his facilities checked, or

(c) both the customer and the Telephone Company to simultaneously check their respective facilities.

(2) If the trouble is determined to be in the facilities of the Telephone Company no charge will apply.

(3) If the trouble is determined to be caused by customer-provided facilities the service charge will apply.

B. Trouble Isolation Charge and Special Charges

Description		Rate
Trouble Isolation Charge	per visit	\$25.00
After Hour Charges (minimum two hours)	per hour	\$55.00

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SERVICE CONNECTIONS, MOVES AND CHANGES

I. APPLICATION.

This Section contains the definitions, regulations and service charges applicable to connections, moves and changes of primary exchange service, station lines, and private branch exchange station lines and trunks, including trunks used to provide tie line service and CentraNet® station lines, furnished by IT&E.

II. DEFINITIONS

In addition to the General Definitions set forth in this tariff, the following definitions will apply:

Move - A move is the rearrangement of telephone facilities (distribution facilities, drop or entrance facilities) provided to a customer by the Telephone Company. A temporary removal or rearrangement to permit redecorating or remodeling of a premises, will be considered as a move.

Service Connection - A service connection is the establishment of a class of telephone service or subsequent addition to telephone service. A change of location from one premises to another will be treated as a disconnect and a new installation of service.

Service Charge - The term "service charge" as used herein and in other sections of the General Exchange Tariff is defined as the charge(s) applying to the ordering, connecting, moving, and furnishing of telephone service and other telephone facilities, and includes service record changes. Different rates apply for initial and subsequent service orders and for network connections.

III. RATES

NEW OR ADDITIONAL SERVICE AND CHANGES AND/OR ADDITIONS TO EXISTING SERVICE	<u>Service Code</u>	<u>Non-recurring Charge</u>
A. Service Order Charge*		
1. Installation, reinstallation, Reconnection of new or additional service, each order	SOC	\$20.00
2. Changes and/or additions to existing service, record changes, directory changes, Custom Calling Service Features(s) and Advanced Custom Calling Service Features(s) addition and/or changes, and voice mail installation, each order.	SOC1	\$20.00

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B. Network Connection Charge

1. Each Access Line or Trunk	NCC	\$20.00
2. Voice Grade Channelized Digital Service	NCC	\$450.00
3. Premise Visit at Customer Request	NCC	\$25.00

APPLICATION OF SERVICE CHARGES

NEW AND ADDITIONAL SERVICE*	SOC	SOC1	NCC
Residential and business service, including off premises extensions			
New Installation	X	-	X
Reinstall	X	-	X
Reconnect	X	-	X
Additional service on same order			
Business Answering Line	X	-	X
Remote Call Forwarding	X	-	X

CHANGES AND ADDITIONS TO EXISTING SERVICE*, RECORD CHANGES AND VOICE MAIL INSTALLATION	SOC	SOC	NCC
Addition or change Custom Calling Service Features(S) or Advanced Custom Calling Features(s), on each line	-	X	-
Add or change CentraNet Feature(s) each line	-	X	-
Add additional or join user listing, or change primary, additional, or join user listing, each telephone number.	-	X	-
Change of billing records (See Conditions following)	-	X	-
Change of class, type, or grade of service, each line	-	X	-
Change to new telephone number	X	-	X
Change of Caller ID Selective or Complete Blocking Option	-	X	-
Change established telephone number Referral service or referral service information	-	X	-
Change Remote Call Forwarding to new Telephone number	X	-	X
Establish additional bill copies each account	-	X	-

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CHANGES AND ADDITIONS TO EXISTING SERVICE*, . . . (continued)	SOC	SOC1	NCC
Install, add, or change voice mail services, each mailbox	-	X	-
Moves	X	-	X
Supersedure,	-	X	-

X - Indicates charge applies

* - For rates applicable to Lifeline/Link-Up customers see Section 2.

IV. CONDITIONS

A. Service charges are intended to cover, in part, certain one-time operating expenses incident to the establishment of telephone service, the connection of the service to the telephone system, and subsequent changes ordered by the customer. The service charges provided for herein are in addition to the charges shown in other tariff schedules and in the case of new service are billable at the time of application. Service charges are applied to residence service, business service, and all other services provided by the Telephone Company. The charges apply to the ordering, installation, changing, and rearranging of telecommunication service and facilities.

B. The charges contained in this Section comprise a multi-element plan. The description of each part is as follows:

1. The Initial Service Order Charge (SOC) is for receiving, recording, and processing information necessary to execute a customer request for new or additional service, including an existing customer's move of service to a new location.

The charge is applied on a per order basis as indicated in the Applications of Charges Section preceding.

2. The Subsequent Service Order Charge (SOC1) is for receiving, recording, and processing information necessary to execute a customer request for changes and/or additions to existing service, record changes, directory changes, addition and/or changes to Custom Calling Service Feature(s) or Advanced Custom Calling Service Feature(s), and voice mail installation. This charge also applies per change of Caller ID Selective or Complete Blocking option.

3. The Network Connection Charge (NCC) is for central office work necessary to execute a customer request for telecommunication services to the Telephone Company's network and is applied on a per line basis.

C. A new install refers to installations where telephone service has not previously been rendered. A reinstall refers to installations where telephone service was once rendered, but has since been removed. A reconnect refers to installations where telephone service has been disconnected, but left in place.

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D. A move of an existing customer's telephone service from one (1) premise to another premise is processed as a disconnection of service and an establishment of new service for the application of charges.

E. Only one (1) service order charge is applicable for all services ordered at the same time on a customer's account. Separate service order charges apply to each customer-requested order for work or service to be performed or provided on different dates or at more than one premises. Once a customer-requested order is processed, any additional work ordered by the customer to be performed at the same time will be treated as a separate order.

F. Network connection equipment includes all equipment from the central office to the demarcation point between customer owned facilities and the Telephone Company's network and includes equipment at the demarcation point.

G. Record changes include, but are not limited to, directory listing changes, supersedures, establishment of additional bill copies, or change in billing records.

H. A Subsequent Service Order Charge (SOC1) applies in connection with the supersedure of telephone service as set forth in this Schedule and includes a change of primary listing and/or billing when required.

I. Charges for Change in Billing records as set forth in this Schedule are applicable to any change in billing for service other than supersedure, requiring the issuance of a service order, including:

1. Transfer of service between spouses or members of the immediate family, except no charge is applicable when the transfer is made for reasons of death,
2. Transfer of service to or from an estate, receiver, trustee, executor, administrator, or debtor in possession,
3. Change between sole owner, partnership, or corporation as long as one individual in the previous firm remains and becomes the new sole owner, a partner, or an officer in the new corporation,
4. Merger of partnerships or corporations,
5. Addition to, or withdrawal from, or change of, membership in a partnership, corporation, or association, or
6. Change in billing arrangement for government accounts.

J. Change in Billing records charges as set forth in this Schedule are not applicable to simple address changes for existing customers.

K. The Network Connection Charge will be applied as follows:

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1. Where a PBX, Key, or CentraNet® station is located at an address other than where the primary system or where a tie line is furnished between systems at different addresses, the network connection charge applies for the line extending from the primary system to its serving central office and for the line segment from the off-premises station terminal or tie line termination to its serving central office.
 2. The network connection charge does not apply for extending a line between premises in the same building or between buildings on continuous property where exchange distribution facilities are not required.
 3. A network connection change charge is applicable per line for each change of telephone number, suspension/restoral of service, or other rearrangements to the line as a result of a customer request.
 4. One (1) network connection change charge applies to each rearrangement of the service drop, intercept activity and other service changes as a result of a customer request.
 5. When a change in telephone system (system ownership is irrelevant) is being made at the customer's premises and no central office work is involved, one network connection change charge applies to each working line. The network connection charge for individual (single-line) lines involved in such change in system will be that for a new install.
- L. The charges contained in this Section do not apply to the following:
1. Changes in grade of basic exchange service.
 2. Telephone Company initiated service orders, including but not limited to:
 - a. Changes required for the maintenance or repair of service,
 - b. Telephone Company initiated telephone number changes,
 - c. A move or change that is initiated by the Telephone Company, and
 - d. Establishment and discontinuance of Limited Service on temporary and permanent disconnection for residential service.
 3. The disconnection of a primary access line, or other services except where the disconnection requires reconfiguration of the customer's exchange service.
 3. An upgrade of exchange service within the same service classification.
 4. Orders for blocking and unblocking service in connection with Lifeline Service.
- M. The property owner/landlord/agent and/or end-user customer shall be responsible for installation, change, rearrangement, activation, move, removal, and maintenance of wiring and equipment beyond the Telephone Company's Demarcation Point.

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N. Service charges as set forth in this Section do not apply to installations, moves or changes of Public Telephone Service or Private Line Services, unless specified otherwise.

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VACATION SERVICE

I. APPLICATION

This section contains the definition, regulations and rates applicable to Vacation Service furnished by IT&E, hereinafter referred to as the Telephone Company.

II. DEFINITION

In addition to the General Definitions set forth in this tariff, the following definition will apply:

Vacation Service is defined as a temporary suspension of business or residence line services, inward and outward, at a customer's request, for vacation purposes.

III. REGULATIONS

In addition to the General Regulations set forth in this tariff, the following regulations will apply:

A. Period of Suspension

1. Vacation Service discounts are available for a minimum of one month. No maximum is applicable unless a facility shortage exists. In these instances the maximum period allowable is 6 months during any period of 12 consecutive months.

2. When a customer requests discontinuance of a Vacation Service arrangement for any service before the one month minimum period has expired, full monthly rates for the service will be billed as if the service had not been suspended.

B. Restoration of Service

1. Complete service will be restored without notice from the customer on the last day of the Vacation Service period. The customer may request the service restored in advance of that date or request the Vacation Service extended beyond that date upon notice to the Telephone Company sufficiently in advance to permit the necessary arrangements.

2. Upon termination of Vacation Service for any item of service, as applicable, it will be restored to regular service at the regular monthly rate. Appropriate service charges will apply for restoral to its original function or purchase.

C. Reuse of Service Items During Suspension Period

When private branch exchange systems, manual or dial, are placed on Vacation Service, the trunks together with any of the primary and extension stations may be reused during the suspension period for individual line services. When such trunks and stations are combined for temporary individual line services, service charges shown in this

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tariff, individual line monthly rate, as appropriate, are applicable for each such service. When such individual line services are reconverted to trunks and stations at the end of the suspension period, service charges are applicable for each trunk and each station involved in the reuse and the regular trunk and station rates are applicable thereafter.

IV. RATES

During periods of suspended service, the following rates, in addition to appropriate service charges established in this tariff are applicable:

Monthly Recurring Charge

Residential Vacation Rate	\$9.50
Business Vacation Rate	\$20.00

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CUSTOM CALLING SERVICE

I. APPLICATION

This section contains the definition, regulations, and charges applicable to Custom Calling Service furnished by the Telephone Company

II. DEFINITION

In addition to the General Definitions set forth the following definition will apply:

Custom Calling Service is the furnishing of programmed central office arrangements which are provided in connection with certain grades of service.

A. Custom Calling Services

1. Individual Services

Call Waiting

This service provides a tone signal to indicate to a customer who is using their telephone that another party is attempting to call them. It also permits the customer to answer the incoming call while holding the first call and to alternately speak to either party. Call Waiting/Cancel Call Waiting A combine service that permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established. This service also permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

Call Forwarding

This service permits a customer to transfer all incoming calls to another telephone number within the local exchange or on the long distance telecommunications network where facilities permit. Calls transferred to and answered at toll location points will be billed to the customer subscribing to this service. Quality of transmission may vary depending on the distance and routing necessary to complete the call; therefore, transmission may not meet normal standards.

Three-Way Calling

Three-Way Calling permits a customer to add a third party to an already established connection; the third party and the customer can converse privately before completing the three-way connection. Transmission quality may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

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Speed Dialing

This service permits a customer to call predetermined telephone numbers by dialing an abbreviated code. The two arrangements available are an 8-number capacity or a 30-number capacity. Changes to either calling list can be made by the customer.

Smart Ring

This service allows distinctive ringing to be applied to an individual line, where a main number and three "Distinctive Ring" numbers, will each have a uniquely distinctive ring for customer identification. Because the telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

B. Custom Local Area Signaling Service

Custom Local Area Signaling Service is a group of Custom Calling Service features offered to single line residential and single line business customers subscribing to one party local exchange service.

Operator assisted calls will override these services for emergency purposes.

All customer lines in Caller ID - Number and Caller ID - Name and Number serving areas will automatically be provisioned with Selective Blocking service.

1. Individual Services

Anonymous Call Reject allows a customer to automatically block all calls that have activated Selective Blocking or Complete Blocking service. When Anonymous Call Block is activated, the called party receives no alerting (ringing) for the call that is blocked. The incoming call is routed to a denial announcement and subsequently terminated.

Block Incoming Collect allows a customer to block incoming collect calls.

Personal Secretary allows a customer to turn their single line touch call telephone into a private answering service. Personal Secretary takes messages, wake up and reminder calls. It is a reliable answering service and message box that is pass word secure. It can also automatically call a pager and leave messages there.

Restrict Paid Calls allows a customer to restrict toll calling to calling card only.

Select Caller Reject allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer.

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Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Caller ID Name and Number - is an arrangement which permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the appropriately equipped central office to the customer provided display device. The Telephone Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.

All customer provided equipment used to interface with Caller ID - Name and Number service must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and/or number(s) as a result of Caller ID - Name and Number service is prohibited.

Caller ID Number - provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. The Caller ID - Number feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Telephone Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.

All customer provided equipment used to interface with Caller ID - Number must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and/or number(s) as a result of Caller ID - Number service is prohibited.

III. REGULATIONS

The General Regulations set forth in this tariff, will apply in addition to the following:

- A. All Custom Calling Services are limited to those areas served by central offices equipped to provide such service and will be subject to the availability of facilities.

IV. RATES

Monthly Recurring Charges

Call Waiting Business	\$3.00
Call Waiting Residential	\$1.50
Call Forwarding Business	\$2.00

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Call Forwarding Residential	\$1.00
3 Way Calling Business	\$3.00
3 Way calling Residential	\$1.50
Speed Dialing Business	\$2.00
Speed Dialing Residential	\$1.00
Smart Ring Residential	\$6.95
Anonymous Caller Rejection	\$1.00
Block Incoming Collect	\$2.00
Personal Secretary Business	\$8.95
Personal Secretary Message Box	\$1.95
Personal Secretary Pager Notify	\$4.95
Personal Secretary Residential	\$6.95
Restrict Paid Calls	\$0.50
Select Caller Rejection Residential	\$3.95
Caller ID Name & Number Business	\$10.95
Caller ID Name & Number Residential	\$8.95
Caller ID Number Only Business	\$8.95
Caller ID Number Only Residential	\$6.95
Family Bundle (Personal Secretary, 3 Way, Call Waiting, Smart Ring)	\$9.45

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DIRECTORY LISTINGS

I. APPLICATION

This section contains the definitions, regulations and rates applicable to directory listings furnished by IT&E, hereinafter referred to as the Telephone Company.

II. DEFINITIONS

In addition to the General Definitions set forth in this tariff the following definitions will apply:

Additional Line of Information

This is descriptive information only such as but not limited to "Office hours 8:00 A.M. to 5:00 P.M.", which is shown under a customer's primary listing in the alphabetical section of the directory.

Additional Listings

These are listings in the alphabetical section of the directory which are in addition to a customer's primary listing and may be one of the following types:

Alternate call number listing

Business additional listing

Cross reference listing

Guest listing for hotels

Residence additional listing

Non-published Number Service

An arrangement whereby a customer and anyone sharing use of his service would not be listed either in the directory or with Directory Assistance Service, at his request.

Exceptions

a) The rate for non-published services does not apply to the following:

(1) Temporary Service (service provided for a period not more than thirty (30) days)

Non-Subscriber Listing

A listing provided to consumers of telecommunications services whose service provider is other than the Telephone Company.

Primary Listing

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This is the main listing of a business customer or residence customer(s) in the directory.

III. REGULATIONS

In addition to the General Regulations set forth in this tariff, the following regulations will apply.

A. Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.

B. Primary listings will be provided as follows:

Business

The primary business listing consists of the name of an individual, firm or corporation, or the premises on which the primary station, private branch exchange switchboard or CentraNet® attendant's position is located and the telephone number.

Residence

The primary residence listing shall include the name of the customer subscribing to the service and at the request of the customer, may include another name as in a dual listing, and the telephone number.

C. All listings shall be worded and arranged in a manner which, in the judgment of the Telephone Company, will facilitate use of the directory.

D. Business customers are entitled, without additional charge, to one listing in the alphabetical section and one listing in the classified section of the directory for each main line or group of rotary lines, including private branch exchange trunks, or for each CentraNet® system. Residence customers are entitled, without additional charge, to one listing in the alphabetical section of the directory for each main line.

E. Nonpublished telephone numbers may be displayed to customers who subscribe to the Caller ID - Number and Caller ID - Name and Number service when the non-published customer does not utilize Selective Blocking or Complete Blocking.

IV. RATES

Monthly Recurring Charge

Directory Non Published

\$2.00

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LOCAL DIRECTORY SERVICES

I. APPLICATION

This section contains definitions, regulations, rates and charges applicable to local operator services provided by the IT&E hereinafter referred to as the Telephone Company.

II. DEFINITIONS

In addition to the General Definitions set forth in this tariff, the following definitions apply:

Directory Assistance Service

Directory Assistance Service provides a calling party with operator assistance in determining telephone listings or providing information that a customer has a non-published number or that the telephone listing requested does not exist.

Physically Handicapped Person

A person certified to have a permanent physical disability which prevents use of a telephone directory but does not prevent use of a telephone.

III. REGULATIONS

The following Regulations apply in addition to the General Regulations set forth in this tariff.

A. Charges apply to each request for Directory Assistance Service, except as otherwise noted in the following Regulations. No charge will be made for Directory Assistance services provided to a person with disabilities.

B. Customers are allowed three (3) Directory Assistance Service calls without charge during each billing period. Calls in excess of this allowance are chargeable. The allowance applies to each line subscribed to by each customer including:

- 1) Business line
- 2) Residence line
- 3) PBX trunk
- 4) Long Distance Network Access trunk

C. Call allowances are not transferable between separate accounts of the same or different customers nor can any unused call allowance for a billing period be carried over to another billing period.

D. In order to receive Directory Assistance services at no charge, a person with disabilities must apply to the Telephone Company in person and must provide evidence that he is unable to use a directory

E. Customers can request the blocking of 411 calls to prevent directory assistance call for being made from a specific account.

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IV. RATES

First 3 requests for directory assistance (411) per month	\$-0- (free).
Each call after third call per month	\$0.25
Unlimited directory assistance per month	\$2.75
Blockage of all directory assistance calls (411) per month	\$1.00

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PRIVATE LINE SERVICES

I. APPLICATION

This section contains the definitions and regulations applicable to all private line services furnished by IT&E

II. DEFINITIONS

In addition to the General Definitions set forth in this tariff, the following definitions will apply:

Authorized User

Any person, firm, partnership, corporation, municipality, cooperative organization or government agency who is authorized by the customer to be connected to the service of the customer. An authorized user must be specifically named in the application for service and a station of the private line service must be located on his premises.

Baud

A unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in baud's is the number of signal elements per second.

Bridging Arrangement

A connection arrangement that allows a single leased line to be connected to multiple locations.

Channel

The term "channel" denotes a path for communication, between two or more stations or IT&E offices.

Customer Designated Location (CDL)

Customer specified physical location where one end of a private line segment terminates.

Customer Loop Channel

Describes that channel which is between the customer's premise and its serving central office.

Customer Premises Equipment

Denotes terminal equipment provided by the Telephone Company or the customer and installed at the customer's premises.

Dry Line (DRYL)

Describes a copper wire pair, without dial tone, and without conditioning as a part of the private line segment.

Duplex Service

Service which provides for simultaneous transmission in both directions.

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Half Duplex Service

Service which provides for transmission alternately in either direction or for transmission in one direction only.

Hot Line Ring Down

Denotes a line that is preprogrammed out of the central office to connect to a specific number once the handset is lifted. The telephone set is unable to dial to any other number but that which is programmed.

Inter Office Charge (IOC)

Transmission facilities between two (2) serving wire centers used in providing voice grade analog local loop services.

Local Loop (LOCL)

Analog voice grade transmission facility between a customer designated location and a Serving Wire Center.

Private Line Service

Denotes the channels and supplemental arrangements furnished to a customer as a unit.

Private Line Network

Denotes two or more private line channels contracted for by one customer and reaching one or more common service points. The channels may be operated separately or they may be connected or connectable by means of switching arrangements.

Private Line Transport (PLT)

Provides for the digital transmission facilities between two (2) serving wire centers. The Private Line Transport Elements is distance sensitive and varies with the type of service ordered.

Private Line Transport Termination (PLTT)

Provides the equipment and arrangements necessary to terminate the Private Line Transport facility at a Serving Wire Center. One (1) Private Line Transport Termination charge applies for the termination of each end of a Private Line Transport Facility for fractional and full T1.

Rate Center

Designated central office(s) on each island at which point inter island channels are terminated and where such channels are connected with interoffice or with customer loop channels.

Service Point

This denotes a location at which service is furnished to the customer.

Service Terminating Arrangement (STA)

A term used to identify terminating arrangement requirements for a specific type of private line furnished by the Telephone Company.

Serving Wire Center (SWC)

The serving wire center from which a customer or authorized user would normally be served for local exchange telephone service or provided a customer loop channel for private line service.

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>

19.2 Kbps up to 56/64 Kbps



CDL - Customer Designated Location
PL - Private Line
PLT - Private Line Transport (per Airline Mile)
SWC - Serving Wire Center

128 Kbps up to 1.544 Mbps (Fractional up to Full T1)



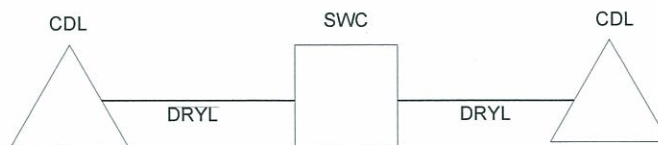
CDL - Customer Designated Location
PL - Private Line
PLT - Private Line Transport (per Airline Mile)
PLTT - Private Line Transport Termination
SWC - Serving Wire Center

Analog Voice Grade 9.6 Kbps



CDL - Customer Designated Location
LOCL - Local Loop (9.6 Kbps)
IOC - Inter Office Charge (9.6 Kbps)

2-Wire Dry Lines



CDL - Customer Designated Location
DRYL - Dry Line
SWC - - Serving Wire Center

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III. REGULATIONS

In addition to the General Regulations set forth in this tariff Section 1, the following regulations will apply:

A. Undertaking of the Telephone Company

1. Scope

- a) Private Line Service is the furnishing of Telephone Company channels and equipment for communication between specified locations which is furnished to a customer on a full period twenty-four (24) hour day, seven (7) days per week basis except when specified otherwise.
- b) The Telephone Company does not undertake to transmit messages but furnishes the use of its facilities to customers for telecommunication.
- c) The Telephone Company shall not be responsible for the through transmission of signals, or the quality of such transmission, on private line connections. The circuit will meet AT&T Pub. 62310, AT&T Pub. 62411 and ANSI T1.403.

2. Limitations

- a) The use and restoration of service shall be in accordance with Part 64 Sub part D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- b) The furnishing of service under this tariff will require certain physical arrangements of the channels and equipment of the Telephone Company and is therefore subject to the availability of such channels and equipment.
- c) Private line service may be limited in order to comply with orders issued under wartime authority of the President of the United States.

3. Liability

- a) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. The Telephone Company's liability, if any, for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, and subject to the provisions of b. through f. following, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability shall be in addition to any

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amounts that may otherwise be due the Customer under this tariff as an allowance for interruptions.

b) The Telephone Company shall be indemnified and saved harmless by the Customer and authorized user against:

(1) claims for libel, slander and infringement of copyright arising from the material transmitted over the private line service;

(2) claims for infringement of patents arising from combining with, or using in connection with, private line service furnished by the Telephone Company, apparatus and systems of the Customer, or authorized user; and

(3) all other claims arising out of any act or omission of the Customer, or authorized user in connection with the private line service provided by the Telephone Company.

(4) claims for any personal injury to or death of any person(s), for any loss, damage or destruction of property, caused or claimed to have been caused directly or indirectly by the installation, operation, failure, maintenance, of equipment provided by the Telephone Company for use in an explosive atmosphere.

The Telephone Company will require each customer to sign an agreement prior to the furnishing of such equipment as a condition precedent to such service provision.

c) The Telephone Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.

d) The Telephone Company is not liable for any defacement of or damage to the premises of a Customer, or authorized User resulting from the furnishing of private line service or the attachment of the instruments, apparatus and associated wiring furnished by the Telephone Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Telephone Company.

e) The Telephone Company shall be under no liability for the quality or defects in voice recordings where Telephone Company combined transmitting and recording equipment is utilized in making such recordings.

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f) The Telephone Company's liability for losses or damages, incurred by the Customer and authorized users arising out of mistakes, omissions, interruptions, delays or errors of the Telephone Company in providing the services set forth an amount equal to the charge to the Customer for such services by the Telephone Company.

4. Provision of Channels and Equipment

a) The Telephone Company will provide the channels and equipment necessary for private line service.

b) The equipment specified in this tariff will be provided for use only on channels provided by the Telephone Company.

(1) Customers who require special equipment essential to the proper operation of the service must provide all equipment at all premises exclusive of equipment necessary to derive the channel.

(2) Equipment provided by customers or authorized users must 1) be compatible with channel equipment furnished by the Telephone Company; 2) not exceed line signaling speed specified for the channel furnished.

c) IT&E will maintain and repair the private line service it furnishes. The Customer or authorized user may not rearrange, remove or attempt to repair or permit others to do the same on any equipment installed by IT&E.

d) Where a variety of channels and equipment (i.e., transmission equipment, signaling equipment, switching equipment, etc.) may be used to provide the services offered herein, IT&E reserves the right to determine which shall be used and to modify and change such channels and equipment at its option.

e) Channel measurements for interoffice and inter island channels are determined by the airline distances in miles between central office and rate centers respectively.

5. Special Construction, Equipment and Arrangements

a) All rates and charges set forth in this tariff provide for the furnishing of service where suitable facilities are available. Where special construction of channel facilities is necessary, special construction charges will apply.

b) Special equipment and arrangements which are designed to meet a customer's unique requirements, will be furnished on an individual case basis at additional charges.

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B. Use

1. A private line service may be used only for the transmission of communications:

a) To or from the customer or authorized users and relating directly to the business of the customer or authorized users.

b) To or from any station on a service furnished to a Department or Agency of the United States Government when the head of the Department or Agency, or his duly authorized representative, notifies IT&E in writing, that the use is intended only for official United States Government business.

2. Customers, by use of Telephone Company-provided equipment or customer provided equipment and to the extent permitted by the normal characteristics of the grade of channel ordered, may create additional channels for any type of communications including different types of transmission simultaneously by subdividing a voice channel furnished for voice and data transmission. The customer must make a written request to the Telephone Company for channelizing, making known the purpose for which the channel is to be used. The Telephone Company makes no representation as to the suitability of channels provided by it for such subdivision into additional channels by the customer.

3. Certain private line services furnished by the Telephone Company may be used for different types of transmission on an alternate use basis as provided in this tariff. Except as provided therein, services furnished under this tariff may be used for other communication purposes for which they are suited, subject to the provisions stated below and to other provisions of the tariff sections under which the services are furnished.

a) The alternate use for which the private line service is to be used must be made known to the Telephone Company prior to such use.

b) The frequency range, speed and other characteristics of signals transmitted must fall within those specified for the channel furnished.

c) Station equipment and station wiring in connection with the alternate use may be provided by the Customer or authorized user except as otherwise provided herein.

4. Private line service may be used for different types of transmission simultaneously as follows:

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- a) The signal power, frequency, speed and other characteristics of the signals transmitted must conform to the transmission parameters specified for the private line service furnished.
- b) The equipment utilized for simultaneous transmission must comply with the regulations specified in this tariff section.
- c) The Telephone Company makes no representation as to the suitability of the services it provides for different types of simultaneous transmission.

C. Obligations of the Customer

The customer shall be responsible for:

- 1. placing all orders and payment of all charges for service(s) offered herein,
- 2. compliance with Telephone Company regulations by the Customer and authorized users.
- 3. damages to channels or equipment provided by the Telephone Company caused by the negligence or willful act of the Customer, or authorized user.
- 4. reimbursing the Telephone Company for any loss of Telephone Company-provided equipment or apparatus on the premises of the Customer, or authorized user.
- 5. the provision of the power required to operate Telephone Company channels and equipment installed on the premises of the Customer, or authorized user.
- 6. the provision of space, supporting structures and on premises conduit, including any of these required for terminals of interoffice systems, for Telephone Company channels and equipment located on the premises of the Customer, or authorized user.
- 7. the provision, installation and maintenance of sealed conduit with explosive-proof fittings between equipment furnished by the Telephone Company in explosive atmospheres and points outside the hazardous area where connection may be made with regular channels or equipment of the Telephone Company, and may be required to install and maintain Telephone Company equipment within the hazardous area if, in the opinion of the Telephone Company, injury or damage to Telephone Company employees or property might result from installation or maintenance by the Telephone Company.

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8. obtaining permission for Telephone Company agents or employees to enter the premises of the Customer, or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing or removing Telephone Company-provided private line service.

9. making a private line service available to the Telephone Company periodically for maintenance purposes or changes in service arrangements at a time agreeable to both the Telephone Company and the Customer or authorized user. No credit allowance will be made for the period during which the service is interrupted for such purposes.

10. all actions or omissions of a person, firm or corporation appointed by the Customer as its agent, notwithstanding any limitations by the Customer of the agent's authority.

11. seeing that the service or any rights associated, therewith, may not be assigned or in any manner transferred.

D. Payment Arrangements

1. Payment of Charges and Deposits

See this tariff Section 1 I F and Section 2.

2. Cancellation by Telephone Company for Cause

See this tariff Section 1 I U.

3. Minimum and Fractional Rates and Charges

a) The minimum period, for which service is furnished, is one (1) month except when service is furnished on a temporary basis or when a longer minimum service period is specified in the tariffs for particular services.

b) When rates are on a "per month" basis, the minimum charge will be for one (1) month. If the period of use exceeds one (1) month, the charges for the fractional part of a month following and consecutive to full month will be a part of the monthly charge based on the proportion that the actual number of days service is furnished bears to thirty (30) days.

4. Cancellation of Application for Service, Equipment and Facilities

Charges apply when:

a) installation has been started, but not completed; a charge for that proportion of the work completed to the total work required will apply.

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b) special construction of facilities has been started prior to its cancellation and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction, less net salvage, applies.

c) Installation or special construction of equipment or facilities for a customer is considered to have started when the Telephone Company incurs any expense in connection or in preparation (includes manufacturer's penalty for cancellation of special equipment etc.) of such special construction as ordered by the customer to proceed.

Charges do not apply when the Telephone Company has not incurred any expense.

5. Termination Liability

When service is disconnected prior to the end of the period, the termination liability charges, as set forth below, will apply based on the remainder of the period in effect at the time of the disconnect.

a) One (1) Year - Fifty percent (50%) of any remaining portion of the first (1st) year's recurring charges.

b) Three (3) Year - Fifty percent (50%) of any remaining portion of the first (1st) year's recurring charges. In addition for any remaining portion of the second (2nd) and third (3rd) year, the customer will be liable for ten percent (10%) of the total monthly recurring charges in that time period.

c) Five (5) Year - Fifty percent (50%) of any remaining portion of the first (1st) year's recurring charges. In addition for any remaining portion of the second (2nd) through fifth (5th) years, the customer will be liable for fifteen percent (15%) of the total monthly recurring charges in that time period.

E. Connections

1. General

a) Where a Customer elects to connect a communications system, multi-line system or terminal equipment, such connection shall be made in accordance with provisions in this tariff Section 3.

b) The Customer shall be responsible for ordering and specifying the type of channel, the conditioning, and the data sets (where requested) for operation with data

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processing equipment provided by the Customer or authorized user. The Telephone Company will furnish the channels and data sets, as ordered and specified by the Customer, at established rates and charges.

c) Where the Customer or user elects to provide his own data set(s) on a Telephone Company-provided private line, it is the responsibility of the Customer to ensure the continuing compatibility of such data set(s) with the private line service furnished by the Telephone Company.

IV. RATES

A. Monthly Recurring Charges

Description	MRC
56/64Kbps Special Transport charges (Does not include interoffice transport) (PLT)	\$ 8.70 per mile
128Kbps Special Transport charge (Does not include interoffice transport) (PLT)	\$ 15.00 per mile
Monthly Charges for Saipan Local Loop (9.6Kbps) (LOCL)	\$ 50.00
9.6Kbps Inter Office Charges (Flat Rate) (IOC)	\$75.00
T-1 Private Line Local Loop MRC Month to Month Term (PL)	\$250.00
Private Line Special Transport Termination Charge (PLTT)	\$40.00
Bridging Arrangement	\$7.30
Dry Line	\$50.00
Hot line Ring Down	\$ 50.00

B. Monthly Recurring Charges for Term Services

Description	MRC		
	1 Year	3 Year	5 Year
T-1 Private Line Local Loop	\$200.00	\$180.00	\$160.00
DDS Private Line <56KB	\$114.73	\$108.95	\$103.17

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DDS Private Line 56/64KB \$114.73 \$108.95 \$103.17

C. Installation Charges

Description	NRC
Dry Lines (per DRYL element)	\$250
9.6 Kbps (per LOCL element)	\$250
19.2 Kbps up to 56/64Kbps (per PL element)	\$250
128 Kbps up to T1 (per PL element)	\$450